

Notice to Customers Using the International Passenger Terminal

1. Prohibited Acts

(1) The following activities are strictly prohibited.

- ① Causing damage, soiling or loss to the building, facilities and signs, etc.
- ② Activities that may disrupt aircraft operations such as throwing objects onto the aircraft parking area, etc.
- ③ Bringing the following items into the terminal:
 - A. Explosives, items that are easily ignited or are highly flammable and other hazardous items.
 - B. Knives, poles and other items that may pose a threat to others.
 - C. Odorous items, items that are excessively large and items that may cause damage, soiling or loss to the building or facilities.
- ④ Smoking in areas other than the designated smoking areas.
- ⑤ Discarding paper, used containers and other waste in places other than the designated areas, or leaving baggage and other items unattended without good reason.
- ⑥ Bringing animals into the terminal. Notwithstanding, this does not include guide dogs, hearing dogs and service dogs used for their intended purpose, and animals that are to be carried as air cargo.
- ⑦ Soliciting customers for taxi and hired car services, etc.
- ⑧ Speeches, demonstration parades and other similar activities.
- ⑨ Loud singing, acts of violence and other activities that would create a public disturbance.
- ⑩ Staying overnight or for extended periods (this does not apply to departing passengers and accompanying well-wishers).

(2) The following activities are strictly prohibited without authorization from TIAT.

- ① Entry to prohibited areas. Likewise, entry to passenger corridors and other areas designated exclusively for passenger use by non-traveling customers.
- ② Use of fire.
- ③ Collecting donations.
- ④ Sales and distribution of goods.
- ⑤ Display or distribution of signs, banners, printed materials and documents, etc.
- ⑥ Taking of photos for business.
- ⑦ Filming and making video recordings for movies and TV shows, etc.
- ⑧ Advertisements, publicity and other similar activities.
- ⑨ Parking or standing vehicles inside the terminal premises, or leaving behind bicycles and motorbikes, etc.

2. Refusal of Entry and Eviction

A person may be refused entry or be asked to leave the premises in the following cases.

- (1) When the person has violated or is deemed likely to violate the provisions stipulated in the preceding paragraph.
- (2) When there is concern for public safety, health, morality or civil order.

3. Service Suspension and Restrictions

TIAT may suspend its services or impose restrictions on the use of the terminal when deemed necessary from the standpoint of terminal administrations if any of the following provisions apply.

- (1) In the event of natural disasters or any other emergency situations.
- (2) When performing facility repairs and other construction work.
- (3) In the event of other circumstances beyond TIAT's control.

*Please refer to the International Passenger Terminal Operations Regulations for further information.

(Inquiries: Disaster Prevention Center TEL: 03-6428-0112)

21 October 2010

Tokyo International Air Terminal Corporation