

# The International Passenger Terminal Service Regulations

## (Purpose)

Article 1 These Regulations are for stipulating as follows necessary matters for Tokyo International Air Terminal Corporation (hereinafter referred to as “TIAT”) to ensure, regarding the management of the terminal building, the safety of the user and the safe and efficient operation of and the maintenance of order of such building;

## (Scope)

### Article 2

1. These Rules shall apply to the public area and common area except for the exclusive area for the government in the facilities (passenger terminal, parking area and passageway) on the premises administered by TIAT.

2. The use of the lease area under the lease agreement with TIAT shall be governed by the lease agreement to be separately concluded with the leasing party.

## (Restriction or Prohibition of Admittance)

Article 3 TIAT may restrict or prohibit the admittance to the facilities when it finds it necessary for the prevention of congestion and the management of the terminal building.

## (Security Area)

### Article 4

1. Among the facilities which TIAT manages and administers, anyone except for the following persons must not enter into the security area:

- (1) A person who is approved by the Administrator of the Tokyo International Airport and the government offices concerned
- (2) Passengers and crew members who are getting on or off the aircraft
- (3) Police officers on duty

2. A person who is approved of admittance set forth in the preceding paragraph must present the access permit, armband, etc. on the position easily acknowledgeable from the outside.

## (Prohibited Acts)

Article 5 The following acts are prohibited in the terminal building:

- (1) Contaminating or causing damage to the building, facilities, signs, etc.
- (2) Taking actions that would disrupt aircraft operations such as throwing objects onto the aircraft parking area, etc.
- (3) Discarding paper, used containers and other waste in the places other than the designated areas, or leaving baggage and other items unattended without a justifiable reason.
- (4) Bringing the following items into the terminal:
  - (a) Explosives, other items that are easily ignited or are highly flammable and other hazardous items.
  - (b) Knives, poles and other items that would pose a threat of harming to persons.
  - (c) Odorous items, items that are excessively large and items that would contaminate or cause damages to the building or facilities.
- (5) Bringing animals into the terminal.

Provided, however, this does not include guide dogs, hearing dogs and service dogs used for

- their intended purpose, and items that are to be treated as a hand-carried baggage.
- (6) Soliciting customers for taxi, hired car, etc.
  - (7) Speeches, demonstrations and other similar actions.
  - (8) Smoking in non-smoking areas.
  - (9) Loud singing, high pitch sound, acts of violence and other acts that would create a public disturbance.
  - (10) Staying at night for the purpose of loggings by a person other than a passenger of an aircraft arriving on any day and leaving the next day or a person coming to meet and send off such passenger.
  - (11) Photographing or filming, etc. TIAT staff or other persons who are engaged in the business at the facilities on the premises administered by TIAT without a permission by such person.
  - (12) Uploading photographs, films, etc. of TIAT staff or other persons who are engaged in the business at the facilities on the premises administered by TIAT on the electronic media and other media such as internet site, blog, Facebook, Twitter, etc. without a permission by such person.
  - (13) In addition to any of the above items, taking actions that would disturb the safety, moral order or public order in the terminal building, and other actions that would create a disturbance or pose a threat of harming to persons.

2. The following acts are prohibited in the terminal building except for cases approved by TIAT.

- (1) Use of fire.
- (2) Collecting donations.
- (3) Sales or distribution of goods, advertising activities and other commercial activities similar thereto.
- (4) Display or distribution of signs, banners, printed materials and documents, etc.
- (5) Taking photographs, cinema films, motion pictures for television and recording therefor or temporary using facilities for such filming or recording.
- (6) Parking or standing vehicles, leaving bicycles, motorbike, etc. inside the premises of the terminal building administered by TIAT.

(Service Suspension, etc.)

Article 6 TIAT may suspend its services or impose restrictions on the usage of the terminal building in a case which falls under any of the followings and it finds there are impediments to management of the terminal building.

- (1) In the event of extraordinary natural phenomenon or other abnormal state of affairs.
- (2) In the event of performing facility repairs and other construction work.
- (3) In addition to the events set forth in the two preceding items, in the case where an unavoidable situation arises.

(Exemption)

Article 7 TIAT shall not be responsible for indemnifying the damages incurred by the service suspension or restriction of the usage of the terminal building in accordance with the provision of the preceding Article.

(Compensation for Damages)

Article 8 A person who causes damages to TIAT by willfully or negligently destroying or contaminating the facilities of TIAT or by such acts in the terminal building shall indemnify such

damages.

(Refrain/Withdrawal)

Article 9 TIAT and a person who is delegated by TIAT to provide security service may order the following persons to refrain from its actions, to leave the place or to remove articles therefrom.

- (1) A person who enters into the terminal building in violation of the Article 3
- (2) A person who enters into the security area in violation of the Article 4
- (3) A person who conducts the prohibited acts in violation of the Article 5

(Compliance with Laws and Regulations)

Article 10 A person who utilizes or uses the facilities administered and operated by TIAT must comply, in addition to these Rules, the laws and regulations such as the Civil Aeronautics Act and the Airport Administrative Regulations.

(Essential Matters to be Implemented)

Article 11 The matters necessary for these Rules shall be determined by TIAT separately herefrom.

Supplemental Provisions

These Rules shall take effect as from October 21, 2010.

These revised Rules shall take effect as from May 23, 2018.